



## **International Orders and Shipping**

### **Robertson Harness ships worldwide**

#### **Payment**

All international orders require prepayment via wire transfer unless arrangements have been made with clientele or distributors.

#### **Carriers**

Robertson Harness exclusively ships United States Postal Service (USPS) or DHL for all international orders unless specified through use of client's forwarding agent.

#### **Shipping Costs**

International shipping is calculated based on a number of factors including the desired service level (Standard or Priority), the number of items you're purchasing, the weight of the items and the destination country/region. Shipping costs from Robertson Harness include all freight charges to the international destination. Applicable duties and taxes imposed by the customs and revenue authorities in the destination country are too paid by the consignee or receiver of the shipment.

#### **Duty & Taxes**

Duty (or customs tariffs) is set by the destination country customs authorities and is determined based on a combination of the country of origin or manufacturing of the goods being purchased, and the classification of that merchandise in accordance with a harmonized system. Value Added Tax (VAT) rates are set by the destination country.

#### **Shipping Options & Times**

Most in-stock items generally arrive within 4-13 business days after your order is received. ("Business days" recognized Monday-Friday, excluding holidays.) Since delivery timeframes vary depending on destination, a more accurate estimate will be provided when the order ships. Please note: Although we try our best to deliver your items during the estimated timeframe, delivery dates are not guaranteed.